



**PEEL POLICE SERVICES BOARD
PUBLIC AGENDA
FRIDAY NOVEMBER 24, 2023 AT 10:00 A.M.**

REGION OF PEEL
COUNCIL CHAMBERS, 5TH FLOOR
10 PEEL CENTRE DRIVE, BRAMPTON, ONTARIO

INDIGENOUS LAND ACKNOWLEDGEMENT

ROLL CALL

DECLARATIONS OF CONFLICT/PECUNIARY INTEREST

CHIEF'S UPDATE

BOARD MEMBER QUESTIONS and/or ANNOUNCEMENTS

APPROVAL OF MINUTES

1. Minutes of the Board Meeting held Friday, October 20, 2023

Recommendation:

That the Minutes of the Board Meeting held Friday, October 20, 2023, be adopted as read.

DEPUTATIONS

2. No deputations were received at the time of agenda production.

PRESENTATIONS

3. **Fifty Years of Peel Regional Police** - Presentation to be provided by K. Cranley, Staff Sergeant and Regimental Sergeant Major, and Staff Sergeant T. Noonan, Peel Regional Police.

Recommendation:

That the presentation be received.

NEW BUSINESS

4. **Police Records Check System – Rogue Data Corporation Contract Renewal. Document #2018-039P** - Report dated October 25, 2023, by Deputy Chief A. Odoardi, Innovation and Technology Command, providing the Board with the request for the approval of the contract renewal with Rogue Data Corporation.

Recommendation:

That PSB approves the renewal of Rogue Data Corporation contract for Police Online Records Check on an annual basis for the remaining operational lifecycle of the system based on satisfactory service, performance, and pricing until February 2030.

5. **Peel Police Services Board – 2024 Proposed Schedule of Section 31 Meetings - Report** dated November 3, 2023 from R. Serpe, Executive Director providing the Board with the Proposed PPSB Meeting Schedule for 2024.

Recommendation:

That the Board adopt the 2024 Peel Police Services Board Meeting schedule as proposed.

ADJOURNMENT OF PUBLIC MEETING**IN CAMERA SESSION**



**PEEL POLICE SERVICES BOARD
PUBLIC MINUTES
FRIDAY October 20, 2023 AT 10:00 A.M.**

01-11-23

REGION OF PEEL
COUNCIL CHAMBERS, 5TH FLOOR
10 PEEL CENTRE DRIVE, BRAMPTON, ONTARIO

The Public meeting of the Regional Municipality of Peel Police Service Board commenced at 10:01 a.m.

INDIGENOUS LAND ACKNOWLEDGEMENT

Chair N. Iannicca read an Indigenous Land Acknowledgement.

ROLL CALL

Members Present: N. Iannicca, Chair
S. Kohli, Vice Chair
B. Crombie
A. Boughton
A. Attia
L. Carby

Members Absent: P. Brown

Others Present: N. Duraiappah, Chief, Peel Regional Police
H. Hiltz, A/Deputy Chief, Community Policing
A. Odoardi, Deputy Chief, Innovation and Technology
N. Milinovich, Deputy Chief, Investigative and Emergency Services
L. Hewison, A/Deputy Chief, Community Safety & Well Being
L. Jackson, Chief Administrative Officer
C. Payette, Associate Deputy Chief
D. Niles, Staff Superintendent
J. Orabovic, A/Director Legal Services
C.L. Holmes, Associate Deputy Chief
K. Doobay, A/Director of Finance
T. Wilson, Director, Human Resources
R. Serpe, Executive Director to the Board
A. Suri, Manager, Board Operations

DECLARATIONS OF CONFLICT/PECUNIARY INTEREST – NIL

CHIEF'S UPDATE

DC N. Milinovich delivered an update on the ongoing issue of auto thefts, underscoring Peel Regional Police's steadfast dedication to intensifying enforcement efforts against auto theft on local, provincial, and national levels. He shared his recent visit to the Port of Montreal alongside members of the commercial auto crime unit, emphasizing its significance in fostering connections with key stakeholders from various police services, security firms, and the port authority.

During his visit, DC N. Milinovich gleaned two crucial insights essential for tackling auto thefts. Firstly, he emphasized the need for the Canadian Border Services Agency (CBSA) to prioritize auto theft, particularly concerning the export of stolen vehicles. Secondly, he highlighted the immense pressures confronting the CBSA, as they grapple with resource constraints necessary for container inspections before departure.

A. Boughton weighed in on the prioritization of cargo and shipments at the Port of Montreal, leaning towards the implementation of X-ray technology at gates to address the issue effectively.

DC N. Milinovich suggested that relatively simple changes could lead to the recovery of potentially thousands of stolen vehicles at the ports. He stated that the general consensus among the stakeholders' seemed to be that enhanced enforcement at the point of theft would be a more fitting solution. DC N. Milinovich emphasized that Peel dedicates more personnel to investigating auto thefts than all the personnel that are currently assigned to inspecting outbound export containers at the Port of Montreal.

A. Boughton inquired about the daily export volume of vehicles and the frequency of outbound container inspections. DC N. Milinovich acknowledged the absence of proactive searches for stolen vehicles within containers and noted that recoveries often occur passively or through interactions with law enforcement.

Chief N. Duraiappah underscored the evident absence of dedicated personnel for auto theft recovery at the ports and the lack of federal prioritization for requisite technology. He emphasized that, per capita, Peel serves as a primary hub for auto thefts.

Staff Supt. H. Hiltz provided an update on the Road Safety Services "Project Erase," aimed at curbing street racing and stunt driving in Peel Region. He reported a notable increase in charges filed under the Criminal Code and Highway Traffic Act (HTA) stunt driving legislation due to targeted enforcement efforts. Road safety remains a top priority for PRP, with Project Erase integral to the PRP road safety strategy and the Region of Peel's Vision Zero plan. Between May 1st and October 1st, 2023, Project Erase conducted 941 vehicle investigations, issued over 1,230 HTA offenses, filed 170 charges related to improper or no mufflers, and issued 783 stunt driving charges. The Road Safety teams also laid 25 criminal code charges. As a testament to PRP's commitment to road safety, it was announced that PRP will lead the 2024 'Erase' Joint Force Operations Project, collaborating with officers from Peel, York, Durham, and the OPP.

BOARD MEMBER QUESTIONS and/or ANNOUNCEMENTS

Chair N. Iannicca expressed his gratitude to both the Board and the Service for their active involvement at the International Association of Chiefs of Police (IACP) Conference held in San Diego during October.

Vice Chair S. Kohli observed that October marks Breast Cancer Awareness Month and commended numerous officers in attendance for donning breast cancer awareness lapels and pins. She also acknowledged the significance of October as Women's History Month, highlighting some of the remarkable milestones achieved by women at PRP. Furthermore, Vice Chair Kohli recognized that October is Islamic Heritage Month and extended her well wishes for a month of celebration to all.

APPROVAL OF MINUTES

- Minutes of the Board Meeting held Friday, September 22, 2023

Resolution:

That the Minutes of the Board Meeting held Friday, September 22, 2023 be adopted as read.

Moved by: S. Kohli
Seconded by: B. Crombie

CARRIED 01-10-23

DEPUTATIONS

- No depositions were received for this meeting.

PRESENTATIONS

- 2024 Peel Regional Police - Budget Presentation** – Peel Police Services Board Finance Committee Chair, A. Boughton provided opening remarks prior to the budget presentation. Chief N. Duraiappah and A/Director of Finance, Karen Doobay presented the 2024 Budget.

B. Crombie extended her congratulations to the Chief for his work on the budget, highlighting a specific slide in the presentation that compared the number of police officers to the population. She emphasized the need for more officers, particularly in light of the escalating instances of violent crime and underscored the importance of discussions regarding a police division in South Mississauga.

Chief N. Duraiappah mentioned that PRP are currently engaged in positive discussions with Regional Realty in the Port Credit area about securing a significant amount of land for a potential division.

B. Crombie acknowledged the support of the local Councillor for the Port Credit area in advancing the division project. She stated that despite being on leave from the City of Mississauga, she attended the Board meeting to be part of the budget discussion, emphasizing its importance. She then turned to PRP CAO L. Jackson for insights regarding the substantial budget request, especially in the context of the Region's dissolution, and whether the Transition Board or the Region's CAO had provided any guidance.

L. Jackson mentioned that, alongside the Board's Executive Director, R. Serpe, PRP had formed a transformation team to prepare for engagement with the transition board. She reiterated PRP's commitment to assisting in the transition process and the future of Peel Police.

R. Serpe stated that the Board's support for Peel Regional Police and its members was evident in the budget deliberation process, reflecting a historic investment in policing that demonstrates the Board's dedication to the service.

B. Crombie emphasized the significance of community safety and 911 response times for Peel Region residents and acknowledged the allocation of resources to address these vital concerns.

L. Carby highlighted the careful consideration that went into the substantial budget increase, explaining that the growth in the community's demands over the past 40 years, coupled with evolving policing requirements, necessitated the investment. He underscored the Board's commitment to working collaboratively with the police service to create a budget that meets the community's needs effectively.

Vice-Chair S. Kohli recognized A. Boughton, Chair of the Board's Finance Committee, for his contributions and the hard work of the Chief, C.L. Holmes, K. Doobay, L. Jackson, and their teams in creating a well-thought-out budget. She emphasized that despite rapid population growth, the service had not increased its budget until last year, and that the current request of a 14% increase is a crucial step in accommodating the changing demographic. Vice-Chair Kohli also stressed the need to invest in technology to improve service delivery and in the mental health of police officers.

A. Attia noted that the budget represents a thoughtful plan for modernization and progress, focusing on building a more progressive service. He expressed his strong support for the budget and raised questions about Peel's Next Generation 911 system in light of a recent outage in Toronto.

DC A. Odoardi mentioned the foundational technology improvements in the 911 Centre and expressed confidence in safeguarding against outages, while acknowledging remaining infrastructure concerns.

N. Iannicca discussed the year-long process leading to the 2024 budget, recognizing the Finance Committee's efforts. He expressed his strong support for the Chief and the budget and emphasized the need to invest in new divisions in Brampton and Mississauga to accommodate the growing population. He highlighted challenges related to timing, synchronization, coordination, recruitment, retention, attrition, and the high cost of living in the Peel region.

Resolution:***That the presentation be received.***

Moved by: B. Crombie
 Seconded by: L. Carby

CARRIED 03-10-23

NEW BUSINESS

4. **2023 Operating, Capital & Reserve Financial Report – Second Triannual –** The Board considered a report dated October 3, 2023, from CAO, Lauren Jackson, Corporate Services Command, providing the Board with 2023 Operating, Capital & Reserve Financial Report - 2nd Triannual report. **Note: *The Police Services Board’s Finance Committee reviewed and received the report and recommended that the report be forwarded to the Board for information.***

Resolution:***That the information be received.***

Moved by: S. Kohli
 Seconded by: A. Attia

CARRIED 04-10-23

5. **IT Professional Services Contract Extension –** The Board considered a report dated August 18, 2023, by Deputy Chief A. Odoardi, Innovation and Technology Command, providing the Board with the request for approval of the current IT Professional Services Contract.

DC A. Odoardi clarified that the contract extension carries no budget implications. However, it is deemed necessary due to certain factors associated with delays in the RFP (Request for Proposal) process. He went on to explain that although the report requests a year-long extension, the team is confident that they will not only meet the original schedule but possibly even exceed it.

Resolution:***That The Peel Police Services Board (PSB) approve an extension of the current IT Professional Services contract to August 2024.***

Moved by: L. Carby
 Seconded by: A. Boughton

CARRIED 05-10-23

ADJOURNMENT OF PUBLIC MEETING

The Board public portion of the meeting adjourned at 12:15 p.m.

Chair, Nando Iannicca

R. Serpe, Executive Director

02-11-23

Deputations Placeholder

2. No Deputations were received at the time of agenda production.



50th Anniversary Police Services Board Update

November 24, 2023

S/Sgt. Kevin Cranley
S/Sgt. Tracy Noonan

50th Anniversary-Communications Plan



Communication objectives

To build excitement and anticipation

To increase and foster engagement

To highlight Peel Regional Police's history and ongoing commitment



50th Anniversary - Merchandise



COMMITTEE

Support leads at events
Pop up stores, VIP gifts,
additional requests for
merchandise/giveaways.

ITEMS FOR PURCHASE

Online Shopify
(refer to item list)

INTERNAL GIVEAWAYS

Lapel Pin

QM STORES

Replace standard stationary
items to 50th Anniversary logo
(2024)

Available for Requisition.



50th Anniversary - Kick Off Events



January 17, 2024: 2 Events

Morning

Headquarters
VIP and media event

Afternoon

180 Derry Road
Open to all PRP employees

Headquarters: Cafeteria

10:00 a.m. start

Speeches by Chief and dignitaries (TBD)

Displays featuring photos, and uniforms from the past

Light refreshments provided

Honour Guard attending

180 Derry Road: Gym

1:00 p.m. start

Speeches by Chief and PRPA

Displays of equipment, photos, uniforms and other memorabilia

Light lunch provided

Auxiliaries and Honour Guard attending

Divisional Events

Dates TBD – spring 2024

Luncheon at each division

Utilizing historical trailer

Involves Divisional Enhancement Committees

50th Anniversary – Mess Dinner



50th Anniversary Mess Dinner- May 23, 2023

BACKGROUND

Steeped in rich history and a staple in the Commonwealth where all ranks come together in a formal dining setting.

- Inclusive to all PRP employees (active and retired).
- Will include PSB members and Chief's from area services.
- Potential for Corporate sponsorship for cost neutrality.

VENUE

- Millennium Gardens Banquet Centre.
- Capacity is between 300-350 persons.

50th Anniversary - Parade



Sunday September 15th 2024

CAA Center - 7575 Kennedy Road, Brampton

- Military style parade to commemorate the 50th Anniversary of amalgamation.
- Inspection by Reviewing Officer, Speeches, March Past.
- **Comprised of 4 guards:**
 - 2 x Active members, Senior Officers, Chief's Ceremonial Guard
 - 1 x 2824 Peel Army cadets
 - 1 x retirees
- Pipe Band/ Chief's Ceremonial Colour Party
- Guest of Honour: Lieutenant Governor of Ontario (TBD).
- Rehearsal commences onsite at 0800 hours.
- Parade marches on at 1400 and lasts until 1600.
- Parade commanded by RSM and PRP Chief.
- Discussing corporate sponsorship.

50th Anniversary – Chief's Golf Tournament



Wednesday June 26th 2024

Lionhead Golf Club & Conference Centre -
8525 Mississauga Road, Brampton

- Will be 32 foursome's playing on one course.
- 50th Branding on giveaways.
- Merchandise available for purchase.

50th Anniversary – Chief's Gala



Thursday October 10th 2024
International Centre -
6900 Airport Road, Mississauga

- International Centre –
- Theme of the Gala will be our 50th Anniversary.
- Slideshow and video of our past, present and future.
- PRP Pipe Band to perform a brief concert.

50th Anniversary



Questions??

04-11-23



REPORT Police Services Board

For Decision

File Class: 1-01-02-01

PSB REC: NOV. 02, 2023
LOG # 51-23
FILE CLASS: F11

Cross-Reference File Class: _____

DATE: October 25, 2023

SUBJECT: **POLICE RECORDS CHECK SYSTEM - ROGUE DATA CORPORATION
CONTRACT RENEWAL. DOCUMENT #2018-039P**

FROM: Anthony Odoardi, Deputy Chief, Innovation and Technology Command

RECOMMENDATION

That PSB approves the renewal of Rogue Data Corporation contract for Police Online Records Check on an annual basis for the remaining operational lifecycle of the system based on satisfactory service, performance, and pricing until February 2030.

REPORT HIGHLIGHTS

- In 2019, Rogue Data Corporation was awarded the contract to supply and implementation of an Online Police Records Check solution for Peel Regional Police (PRP)
- Existing five-year contract, three-year initial period and two one-year optional periods, will expire in February 2024
- Throughout its operational life cycle, the system has proven that it significantly reduces the manual work effort of Record Search Unit (RSU) and enhances their efficiency in processing police records check applications.
- The number of police records check applications submitted online continues to be on the upward trend confirming the system is able to meet the community's need for secure and convenient service.
- Online applications make up approximately 85% of the total applications received.
- The renewal of the contract will ensure PRP continues to fulfill its commitment to provide service excellence to the community of Region of Peel.
- There are no additional budget implications to this extension as this system is currently in use and being funded from operational budgets.

DISCUSSION

1. Background

PRP Records Services provides Criminal Record Checks, Police Reports, and copies of Collision Reports to community members, as permitted by legislation. In the past, only walk-in service was available for the community members who required a Police Record Check and were required to attend the Records Services Reception Desk located at Sir Roberts Peel Center (SRPC) or Square One Community Station.

In 2018, a Request for Proposal (RFP) was issued in the marketplace to seek a vendor to supply and implement an Online Police Records Check solution for Peel Regional Police. After reviewing and evaluating the RFP responses, Rogue Data Corporation was ranked top in meeting the functional and technical evaluation criteria. Rogue Data Corporation was awarded a five-year contract (initial 3 years and two optional periods) in 2019, in the amount of \$1,257,818 (exclusive of applicable taxes), to implement the new online system. The contract is set to expire in February 2024 with no optional period to renew further.

The first phase of the Online Police Record Check system was made available to the community in February 2020 and additional functionalities were released in subsequent phases as they became available.

2. Findings

The Online Police Record Check system is a community-facing crucial system that provides Peel Region community members with an option to submit a record service request online with easy-to-follow instructions, secure payment methods, fast process time, secure online delivery, or in-person pickup. Since its launch in February 2020, the usage of the online system by community members has only seen a growing trend. Before the launch of the system, the Records Search Unit was processing on average approximately 80,000 walk-in requests per year. As of today, online applications make up close to 85% of the total applications received by the RSU.

The true value of the system was particularly realized during the COVID-19 global pandemic when the Records Search Unit was closed to the public for in-person service, and it allowed PRP to provide the service to the public without any major disruption.

The Police Records Check system also makes an integral part of the Records Search Unit, helping the unit to achieve a higher degree of operational efficiency through task automation and reduced data entry efforts. The integrated workflows also reduces error rates and assist in streamlining the processes which provides better user experiences with consistency. Since most of the requests are now submitted online, it significantly reduces the number of people attending the RSU facility and provides an opportunity to allocate more staff to process the online applications.

The system was an off-the-shelf product, purchased with the intent of immediate implementation and utilization. However, it was soon discovered the system would need to be customized according to PRP's specific processes, policies, and integration with other policing systems. As such, the PRP team has spent a significant amount of effort and resources along with the vendor's team to make the system compatible with PRP's operational and technical requirements. Although the system was launched in February 2020 with basic functionality to

navigate through the COVID-19 pandemic period, a fully functional system could only be launched in early 2022. Overall, it took more than one year of rigorous system customization and change efforts. The PRP staff (RSU and IT teams) have gone through intense training and learning to fully understand and support the system.

To date, the system has been functioning at a satisfactory performance level. If a new system is sought in the marketplace, the team would need to go through similar painstaking exercises with the new vendor so that the new system can meet PRP's functional, security, and technical requirements. The effort involved in implementing the new solution will drive high cost and cause delays to records checks.

Additionally, a system such as the online records check is expected to have a lifecycle of approximately 10 years.

3. Proposed Direction

The Online Police Records Check system has been proven to be a critical system for both Region of Peel community members and the PRP staff. Renewal of the Rogue Data Corporation's contract on an annual basis will ensure that PRP continues to fulfil its commitment of providing exceptional service to the community through technological reforms and innovation. As such, it is proposed that PSB approves the contract renewal on an annual basis for the remaining lifecycle of the product until February 2030.

4. Strategic Plan Alignment

Goal: 3. Accountability, Equity and Service Excellence

Priority: 3.5 Service excellence through innovation, technology and risk mitigation

5. Equity and Inclusion Considerations

Implementing an online records check system enables those citizens who may have mobility issues to request and receive a criminal records check online from the comfort of their home.

The online system is also compliant with the Accessibility for Ontarians with Disabilities Act (AODA) and the system is available in English and French.

Additionally, the online records check costs citizens \$10 less than the in-person option.

6. Organizational Wellness/Occupational Health and Safety/Risk Management

The Police Online Record Check system serves an important function to help the community to obtain their police records more conveniently. It supports PRP's mission to provide service excellence through innovation and technology to the members of the Regional of Peel community.

ORGANIZATIONAL IMPACTS

Financial

There are no additional budget implications to this extension as this system is currently in use and being funded from operational budgets.

PROCUREMENT PROCESS

This is a non-competitive procurement process and requires Police Services Board approval. The process to award this contract is in compliance with the Procurement By-Law.

In accordance with Procurement By-Law PRP-FN-001, section 5.2.2 the required goods and services will be additional to similar goods and services being supplied under an existing contract (including contract extension or renewal).

CONCLUSION

The Police Online Record Check system has been operational for a few years and has proven that it meets both PRP and the community needs and expectations. The renewal of the contract will ensure that PRP continues to provide great customer services to Peel Region's community members and fulfil its obligations as outlined in Police Record Check Reform Act 2015.

Approved for Submission:



#4541

Anthony Odoardi, Deputy Chief, Innovation and Technology Command

For further information regarding this report, please contact Tony Ventura at extension 4602 or via email at tony.ventura@peelpolice.ca

Authored By: Tony Ventura

05-11-23

REPORT Police Services Board

For Decision

File Class: M12



DATE: November 3, 2023

SUBJECT: **Police Services Board – 2024 Proposed Schedule of Section 31 Meetings**

FROM: Robert Serpe, Executive Director

RECOMENDATION

That the Board adopt the 2024 Peel Police Service Board Meeting schedule as proposed.

BACKGROUND

The attached proposed meeting schedule is in accordance with the *Police Services Act Sec. 35(1)* and adheres to Board policy *PSB-A1-001 Board Procedures: Section 8.1 and 8.2*:

8. REGULAR MEETINGS OF THE BOARD

- 8.1 *A schedule of the Regular Board meetings will be approved by the Board.*
- 8.2 *Regular Board meetings will be held on Fridays of the month in which there is a meeting.*

Robert Serpe
Executive Director



Peel Police Services Board 2024 Meeting Schedule

DATE	START TIME	MEETING/NOTES
JANUARY 26 (Friday)	10:00 a.m.	REGULAR MEETING
FEBRUARY 23 (Friday)	10:00 a.m.	REGULAR MEETING + OPP
MARCH		NO MEETING
APRIL 26 (Friday)	10:00 a.m.	REGULAR MEETING
MAY 31 (Friday)	10:00 a.m.	REGULAR MEETING + OPP
JUNE 21 (Friday)	10:00 a.m.	REGULAR MEETING
JULY	N/A	NO MEETING
AUGUST	N/A	NO MEETING
SEPTEMBER 27 (Friday)	10:00 a.m.	REGULAR MEETING + OPP
OCTOBER 25 (Friday)	10:00 a.m.	REGULAR MEETING
NOVEMBER 22 (Friday)	10:00 a.m.	REGULAR MEETING + OPP
DECEMBER	N/A	NO MEETING